



Buckinghamshire & Milton Keynes Fire Authority

Meeting and date: Executive Committee, 14 September 2022

Report title: Performance Management – Q1 2022/23

Lead Member: Councillor Simon Rouse

Report sponsor: Mick Osborne, Deputy Chief Fire Officer/Chief Operating Officer

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Action: Noting

Recommendations:

That the Performance measures for 2022/23 are noted.

Executive summary:

This report details the suite of performance measures initially being proposed for reporting to the Executive committee in 2022/23.

There are currently a total of 74 measures split across 4 quadrants:

- 1) Public Safety
- 2) Response
- 3) Great place to work
- 4) Public Value

The committee are asked to consider:

- Whether we have a satisfactory range and number of performance measures to evidence the Service's objectives and the outcomes we are hoping to achieve for 2022/23

Working with the lead members and officers, we will continue to refine the measures and targets as we progress through the year.

The report also comprises of the Service performance against these measures for Q1 2022/23, see Appendix 1, containing the following:

- 1) Summary page – detailing key measures we wish to highlight
- 2) Performance Measures Overview – each quadrant on one page
- 3) Performance Measures Details – shows actual performance alongside relevant trend information and where needed commentary.

At the end of Q1, 54 measures reported with a Blue, Green, Amber or Red status and 9 are for information.

BRAG	Number		Total	%
	Target	Monitor		
B	9	2	11	18%
G	23	5	28	44%
A	7	1	8	13%
R	15	1	16	25%

There are 11 measures that are work in progress and will be developed over 2022/23.

It is proposed that the performance measures be reported to the Executive committee at every meeting, aligning where possible with quarterly reporting.

Financial implications: A detailed understanding of the Service’s performance allows informed decision making in relation to future resource allocation. The balance of measures also allows an understanding of the Service’s financial performance and enables a view to be formed of its overall value for money compared with others.

Risk management: Performance and risk information is designed and presented to assist the Authority in the strategic decision-making through understanding the communities we serve and associated risk profiles. Performance management information is a major contributor to service improvement and to the effective prioritisation of resources.

Legal implications: There are no legal implications arising directly from this report.

Privacy and security implications: There are no Privacy and Security implications arising from this paper.

Duty to collaborate: There are no opportunities to collaborate directly from this report.

Health and safety implications: There are no specific Health, Safety and Wellbeing implications arising from this paper. Performance reports on Health, Safety and Wellbeing is subject to separate scrutiny and performance reporting.

Environmental implications: There are no environmental implications arising directly from this report. Performance measures will be developed during the year to provide reassurance that the Service is making progress against its recently approved Environment and Climate action plan.

Equality, diversity, and inclusion implications: There are no specific Equality, diversity and inclusion implications arising from this paper. Performance reports on Equality, diversity and inclusion are subject to separate performance reporting.

Consultation and communication: We aim to provide performance information incorporating stakeholder contributions. The report will be circulated throughout the organisation for information and awareness.

Board	Date	Outcome
Strategic Management Board	23 August 2022	Approved for submission to Executive Committee

Next steps -

- If agreed, the performance measures will be reported quarterly
- Indicators and targets will be reviewed annually

Background papers:

Overview and Audit Committee, 10 November 2021: 2020-21 Annual Performance Monitoring 2020/2021 Performance Report

<https://bucksfire.gov.uk/documents/2021/10/oa-item-14-17-10-21.pdf/>

Appendix	Title	Protective Marking
1	BFRS Key Performance Measures – Summary	N/A
2	BFRS Key Performance Measures – Detail	N/A